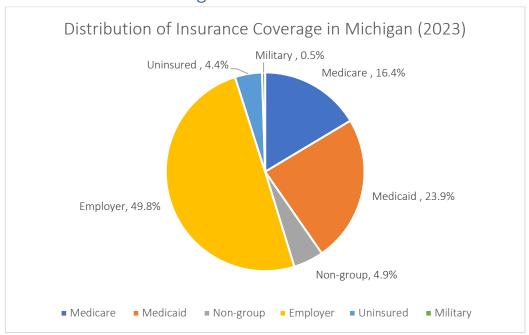
# Michigan

# Sources of Insurance Coverage



\*Source: KFF, Health Insurance Coverage of the Total Population, 2023

#### Medicare

In Michigan, <u>1.6 million</u> residents are enrolled in Medicare, 16.4% of the state's population (2023 data). Of those, <u>63%</u> are enrolled in a Medicare Advantage plan. For Michigan residents in the traditional Medicare program, the Michigan Department of Insurance and Financial Services (DIFS) regulates Medicare supplemental plans and provides <u>consumer-facing</u> information about plan benefits and enrollee rights. A list of insurers authorized to sell Medicare supplemental policies is available <u>here</u>.

### Medicaid and the Children's Health Insurance Program (CHIP)

In Michigan, <u>2.35 million people</u> are enrolled in Medicaid or CHIP, 23.9% of the population (2023 data). Michigan adopted Medicaid expansion under the Affordable Care Act under a program called "Healthy Michigan." It currently covers 1.1 million low-income adults.

In Michigan, the CHIP program is called "MICHILD." The state uses CHIP funding to expand Medicaid eligibility to children in households with income too high to qualify for Medicaid. Medicaid covers infants living in households with incomes up to 195% of the federal poverty level (FPL) and children ages 1 through 18 living in households with incomes up to 160% FPL. Above these income thresholds, MICHILD fills in for infants and children living in households up to 217% FPL. The state also provides CHIP-funded Medicaid coverage for children in families

between 212% FPL and 400% FPL affected by the Flint water crisis. Approximately 38% of all births in Michigan are covered by Medicaid.

In Michigan, most Medicaid and CHIP enrollees receive benefits via private managed care organizations. These insurers have contracts with the <u>Michigan Department of Health & Human Services</u>.

# Employer-sponsored Insurance

In Michigan, <u>4.89 million</u> people are covered by employer-sponsored insurance (ESI), or 49.8% of the total state population (2023 data). Approximately <u>44.9%</u> of Michigan employers offer ESI. However, offer rates vary significantly by size of firm. In Michigan, 97.1% of large firms (50 or more employees) offer ESI, while only 29.3% of small employers offer ESI.

In Michigan, approximately <u>29.5%</u> of private sector businesses that offer health insurance selffund at least one health plan. For large firms (50 or more employees) that offer health insurance, 51% self-fund at least one health plan.

#### Individual Market Insurance

Approximately <u>4.9%</u> of Michigan residents are enrolled in the individual market (2023 data). In 2024, <u>418,100</u> Michiganders selected a plan through the Affordable Care Act Marketplace, which in Michigan is run by the federal government. It is more challenging to ascertain enrollment numbers for off-Marketplace individual market enrollment.

Individual market health insurance (both on- and off-Marketplace) is regulated in Michigan by DFIS, which conducts oversight to ensure compliance with both state and federal health insurance laws.

# Other Coverage

Some Michiganders are enrolled in other forms of insurance coverage, such as coverage for the military (TRICARE or U.S. Veterans Administration), which covers <u>0.5%</u>, or 51,200 residents.

#### The Uninsured

Approximately 4.4%, or 433,300 Michigan residents are uninsured (2023 data). Michigan has the 7th lowest uninsured rate in the country. Among the non-elderly, people of color are significantly more likely to be uninsured in Michigan than White people. Hispanic residents have the highest uninsured rate (11.9%), followed by American Indian/Alaska Natives (9.1%) and Black residents (5.8%). Asian American residents have the lowest uninsured rate (4.9%) among all racial groups. Lack of insurance is also highly correlated with income. Approximately 8.5% of people under 100% FPL are the uninsured in Michigan, while just 2.3% of people over 400% FPL are uninsured.

# State Regulators: Michigan

CMS is responsible for the oversight of Medicare Advantage plans. The CMS Regional Office for Michigan is based in Chicago. Media inquiries may be submitted <a href="here">here</a>.

# Michigan Department of Insurance and Financial Services (DIFS)

<u>DIFS</u> regulates the business of insurance in the state of Michigan. For health insurance companies, DIFS is responsible for:

- **Licensure**: All insurers operating in the state must demonstrate that they are financially solvent and capable of paying claims. After initial licensure, companies must file financial information with DIFS on a regular basis. DFIS provides a lookup tool for licensed insurance companies <a href="here">here</a>. Financial and other data about insurers and Health Maintenance Organizations (HMOs) is available <a href="here">here</a>.
- Form review: DIFS reviews health insurers' contracts and covered benefits to ensure
  that they comport with state and federal law, including the Affordable Care Act (ACA),
  Mental Health Parity and Addiction Equity Act (MHPAEA), Health Insurance Portability &
  Accountability Act (HIPAA), No Surprises Act, as well as state benefit mandates and
  network adequacy standards.
- Rate review: Health insurers offering plans to individuals and small employers (with fewer than 50 employees) must submit proposed premium rates to DIFS, and the agency has the authority to review and require adjustments before rates can be used. Insurers offering plans to large employers (with 50 or more employees) must submit documentation of their premium rates, but DFIS does not have authority to require changes.
- Marketing: DIFS is responsible for oversight of insurers' marketing tactics and discouraging unfair or deceptive tactics. The agency also licenses insurance agents and brokers.
- Enforcement: DIFS has authority to enforce state and federal insurance laws.
   Enforcement tools can range from requesting a corrective action, issuing a cease and desist order, imposing fines, or seeking an injunction. DIFS reports the results of company market conduct examinations <a href="here">here</a>. Consumers or providers can file complaints against insurers <a href="here">here</a>.
- Appeals: Under the ACA, insurers must provide enrollees with an internal review of adverse benefit decisions and the right to an external, independent appeal. DIFS operates Michigan's external review system, and provides information to enrollees seeking an appeal here.

DFIS also maintains a registry of third-party administrators (TPAs) that administer benefits for self-funded employer plans, searchable <a href="here">here</a>.

# Michigan Department of Health & Human Services

Michigan's Department of Health & Human Services (DHHS) runs the state's Medicaid and CHIIP programs, and manages the contracts with the managed care organizations (MCOs) that deliver Medicaid and CHIP benefits. A county-by-county list of participating MCOs is available <a href="here">here</a> and enrollment reports by county are available <a href="here">here</a>.

DHHS conducts quality reviews of MCOS, including assessments of quality, timeliness, and access to care. The results of these reviews are provided in annual reports published <a href="here">here</a>.

DHHS can conduct an enforcement action against an MCO if it fails to meet its contract obligations. Enforcement actions can include requiring the MCO to pay damages or to implement a corrective action plan. The agency can also suspend all or part of new member enrollments or suspend or terminate the MCO's contract.

DHHS has also published several reports evaluating plans under the Healthy Michigan program, including the results of enrollee surveys and assessments of the program's impact on access to services, uncompensated care costs, and health outcomes. These reports can be found here.

# Michigan State Attorney General

The Michigan Department of Attorney General represents the state in court when there is an action against an insurance company, entity, or individuals engaged in potentially fraudulent activity. In addition, the Attorney General's <u>Consumer Protection Division</u> is responsible for investigating consumer complaints about provider billing practices.

### Other Sources of Information

Health Insurance Navigators, Agents and Brokers (collectively, "consumer assisters")

Although Michigan's health insurance Marketplace is run by the federal government, CMS provides grants to local organizations called "Navigators" that are tasked with assisting consumers determine eligibility for subsidized coverage programs and helping them with postenrollment questions. Michigan-based health insurance agents and brokers perform similar consumer assistance functions, and are generally paid on a commission basis. These consumer assisters can be helpful sources of information about health insurance and the challenges consumers face. They can be located through the "Find Local Help" search portal on HealthCare.gov.

