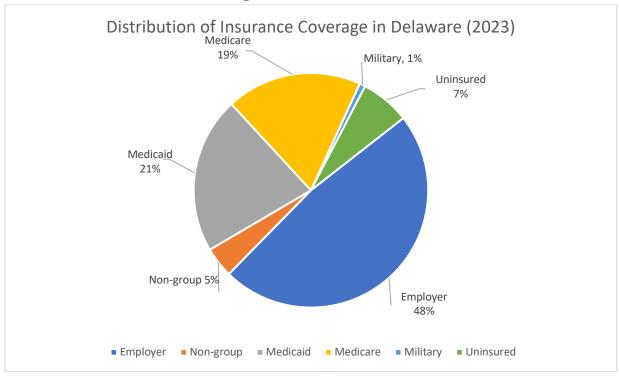
Delaware

Sources of Insurance Coverage



*Source: KFF, Health Insurance Coverage of the Total Population, 2023

Medicare

In Delaware, approximately <u>187,200</u> residents are enrolled in Medicare, about 18.7% of the state's population (2023 data). Of those, <u>34%</u> are enrolled in a Medicare Advantage plan. For Delaware residents in the traditional Medicare program, the Delaware Department of Insurance regulates Medicare supplemental plans and provides <u>consumer-facing</u> information about these plans and a <u>list of companies</u> approved to market Medicare supplemental plans in the state.

Medicaid and the Children's Health Insurance Program (CHIP)

In Delaware, about $\underline{216,800}$ residents are enrolled in Medicaid or CHIP, around 21.6% of the population (2023 data).

Delaware adopted Medicaid expansion under the Affordable Care Act and covers childless adults under age 65 up to $\underline{138\%}$ of the federal poverty level (FPL). Medicaid expansion currently covers around $\underline{102,000}$ low-income adults (August 2024 data).

Medicaid covers children and pregnant women up to <u>217% FPL</u>. Approximately <u>42%</u> of all births in Delaware are covered by Medicaid (August 2024 data). In Delaware, the CHIP program is <u>operated</u> as an expansion of Medicaid and a separately funded program.

In Delaware, <u>most</u> Medicaid enrollees receive benefits via private managed care organizations (MCOs). These insurers have contracts with the Delaware Department of Health and Social Services (DHSS), through the Division of Medicaid & Medical Assistance (DMMA).

Employer-sponsored Insurance

In Delaware, approximately <u>480,300</u> people are covered by employer-sponsored insurance (ESI), or 47.9% of the total state population (2023 data). Approximately <u>44.8%</u> of private-sector establishments in Delaware offer ESI. However, offer rates vary significantly by size of firm. In Delaware, 91.8% of large firms (50 or more employees) offer ESI, while only 28.8% of small employers offer ESI.

In Delaware, approximately $\underline{45\%}$ of private sector businesses that offer health insurance self-fund at least one health plan. For large firms (50 or more employees) that offer health insurance, 74.6% self-fund at least one health plan.

Individual Market Insurance

Approximately <u>4.2%</u> of Delaware residents are enrolled in the individual market (2023 data). In 2024, <u>44,842</u> Delaware residents selected a plan through the Affordable Care Act Marketplace, which in Delaware is run by the federal government and is accessible through <u>HealthCare.gov</u>. It is more challenging to ascertain enrollment numbers for off-Marketplace individual market enrollment.

Individual market health insurance (both on- and off-Marketplace) is regulated in Delaware by the Department of Insurance.

Other Coverage

Some Delaware residents are enrolled in other forms of insurance coverage, such as coverage for the military (TRICARE or U.S. Veterans Administration), which covers <u>0.8%</u>, or roughly 8,400 residents (2023 data).

The Uninsured

Approximately 6.8%, or 68,300 Delaware residents are uninsured (2023 data), which is lower than most states' uninsured rates.

Among the non-elderly population: People of color are significantly more likely to be uninsured in Delaware than White people. Hispanic residents have the highest <u>uninsured rate</u> (22.6%), followed by Black residents (9.3%). White residents have an uninsured rate of 5.4%. Lack of insurance is also highly correlated with income. Approximately <u>14.8%</u> of people under 100% FPL and 15.3% of people between 100-199% FPL are the uninsured in Delaware, while just 3.3% of people at or above 400% FPL are uninsured.

State Regulators: Delaware

The CMS Regional Office for Delaware is based in Philadelphia. Media inquiries may be submitted here.

Delaware Department of Insurance

The <u>Department of Insurance</u> regulates the business of insurance in Delaware. For health insurance companies, the Department of Insurance is responsible for:

- **Licensure**: All insurers operating in the state must obtain a certificate of authority. Insurers must demonstrate that they are financially solvent and capable of paying claims. After initial certification, companies must file financial information with the Department of Insurance. Financial examination reports are available here.
- **Form review**: The Department of Insurance reviews health insurers' contracts and covered benefits to ensure that they comport with state and federal law.
- Rate review: Health insurers must submit proposed premium rates to the Department of Insurance, and the agency has the authority to review and require adjustments. Insurers' health insurance rate filings are available here.
- Enforcement: The Department of Insurance has authority to enforce state and federal
 insurance laws. Enforcement tools can range from issuing a cease and desist order,
 imposing fines, or seeking an injunction. The Department of Insurance reports the
 results of company market conduct examinations here. Consumers can file complaints
 against insurers here.
- Marketing: The Department of Insurance is responsible for oversight of insurers' marketing tactics and discouraging unfair or deceptive tactics. The Department is also responsible for the licensing and oversight of health insurance agents and brokers. A database of agents and brokers licensed to do business in Delaware is available here.
- Appeals: Under the Affordable Care Act, insurers must provide enrollees with an
 internal review of adverse benefit decisions and the right to an external, independent
 appeal. The Department of Insurance administers Delaware's external review system
 (called the "Independent Health Care Appeals Program"), and provides information to
 enrollees seeking an appeal here.
- Managed Care Organizations: The Department of Insurance also has regulatory
 authority over Managed Care Organizations (MCOs), which contract with the
 Department of Health and Social Services (DHSS) to deliver Medicaid benefits. MCOs
 must file financial statements with the Department of Insurance annually. The
 Department of Insurance also has enforcement authority over MCOs, and can take
 actions including monetary penalties, issuing cease and desist orders, and seeking an
 injunction.

Delaware Department of Health and Social Services (DHSS).

Delaware's Department of Health and Social Services (DHSS) runs the state's Medicaid program, and manages the contracts with MCOs that deliver Medicaid in Delaware. The division responsible for this is the Division of Medicaid & Medical Assistance (DMMA). A list of participating MCOs is available here.

DMMA also contracts with an external organization to review MCO performance. Public information on MCO performance measures is available here.

However, regulatory authority over MCOs is held by the Department of Insurance (see above).

Delaware Attorney General

The Delaware Attorney General (AG) enforces consumer protection laws related to the provision of health insurance and health services. Consumers can file complaints against a business here. The Insurance Commissioner has the authority to seek enforcement of insurance laws through the AG, and where criminal prosecution is involved, the Commissioner must refer the matter to the AG.

Other Sources of Information

Health Insurance Navigators, Agents and Brokers (collectively, "consumer assisters")

The federal government provides grants to local organizations called "Navigators" that are tasked with assisting consumers, determining eligibility for coverage affordability programs, and helping consumers with post-enrollment questions. Delaware-based insurance agents and brokers perform similar consumer assistance functions, but they are generally paid on a commission basis. These consumer assisters can be helpful sources of information about health insurance and the challenges consumers face. They can be located through this page on the federal Marketplace website.

